Healthwatch Oxfordshire C.I.C.

Company Registration Number
08758793 (England and Wales)

Report of the Directors and Financial Statements

Period of accounts
Year ended 31 March 2016

Accountants
SPX Oxford Ltd
The Old Music Hall
106-108 Cowley Road
Oxford
OX4 1JE

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COMPANIES HOUSE
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Healthwatch Oxfordshire C.I.C.

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For the Year Ended 31 March 2016

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Healthwatch Oxfordshire C.I.C.

Company Information
For the Year Ended 31 March 2016

Directors:	Mr E Duller Mr D Roaf (until 2/11/2015) Mr P Ader (until 9/3/2016) Rev C King Mr J Latham (until 22/9/2015) Mr R Lohman Ms J Nunn-Price Ms J Pearce Gervais Ms T Rees Ms G Shepherd Mr G Smith Ms J Manley (until 31/3/2016) Dr A van Manen (until 18/3/2016)
Company Secretary:	Ms R Coney (until 18/12/2015) Mrs C Ball (from 18/12/2015)
Date of Incorporation	1 November 2013
Registered Office:	The Old Dairy High Cogges Farm High Cogges Witney OX29 6UN
Company Registration Number:	08758793 (England and Wales)
Accountants:	SPX Oxford Ltd The Old Music Hall 106-108 Cowley Road Oxford *OX4 1JE*

Healthwatch Oxfordshire C.I.C.

Directors' Report
For the Year Ended 31 March 2016

The Directors present their report with the financial statements of the company for the year ended 31 March 2016

Principal activities

Healthwatch Oxfordshire's principal activities during the period have been to:

- Find out about local people's experiences of using local health and social care services
- Use that information to provide independent and informed advice to relevant local and national organisations about how local services need to change
- Help to hold those in charge of local health and social care services publicly to account for their agreement to improve services in line with our advice
- Provide advice and information to individuals about access to local health and care services

The Standard Industry Classification code under which the company is registered is 86900

Report of the Directors

The Directors submit their annual report and financial accounts for the year ended 31 March 2016

Small company provisions

This report has been prepared in accordance with the small companies' regime under the Companies Act 2006

This report was approved by the Board of Directors on . . . . . and signed on behalf of the board by

Signature A McRees

Date 14/7/16

Name. Tracey Rees
Status Director

Signature C S Ball

Date 14/7/16

Name: Carol S Ball
Status: Company Secretary

Healthwatch Oxfordshire C.I.C.
Balance Sheet
For the Year Ended 31 March 2016

	Notes	31 March 2016 £	31 March 2015 £
Current Assets			
Debtors	4	333	4,082
Cash at bank and in hand		82,633	56,575
Prepayments and accrued income	5	3,926	4,699
Total current assets		86,892	65,356
Creditors: amounts falling due within one year	6	(10,476)	(40,978)
		76,416	**24,378**
Capital and Reserves			
Profit and Loss Account	7	**76,416**	**24,378**

For the year ended 31 March 2016 the company was entitled to exemption from audit under section 477 of the Companies Act 2006 relating to small companies

The members have not required the company to obtain an audit in accordance with section 476 of the Companies Act 2006

The directors acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and for the preparation of accounts

These accounts have been prepared in accordance with the provisions applicable to companies subject to the small companies regime

These accounts were approved by the Board of Directors on 24th May 2016 and are signed on behalf of the board by

Signature _____ Signature _____

Date 14/7/16 Date 14/7/16

Name Tracey Rees
Status Director

Name Carol S Ball
Status Company Secretary

Healthwatch Oxfordshire C.I.C.

Profit and Loss Account
or the Year Ended 31 March 2016

	Notes	2015-16 £	2013-15 £
Turnover		341,811	345,785
Cost of Sales		-	-
Gross profit or loss		341,811	345,785
Distribution costs		-	-
Administrative expenses		295,951	315,398
Operating profit /(loss)		45,860	30,387
Other interest receivable and similar income		126	85
Amounts written off investments		-	-
Interest payable and similar charges		-	-
Profit or loss on ordinary activities before taxation		45,986	30,472
Tax on profit or loss on ordinary activities		6,052	(6,094)
Profit or loss on ordinary activities after taxation		52,038	24,378
Other taxes not shown under the above		-	-
Profit or loss for the financial year after taxation	7	52,038	24,378

Statement of total recognised gains and losses
The company does not have any gains and losses other than Profit and Loss for the period to report

Healthwatch Oxfordshire C.I.C.
Notes to the Financial Statements for the Year Ended 31 March 2016

1. Accounting Policies

Basis of accounting

The financial statements have been prepared under the historical cost convention and in accordance with the Financial Reporting Standard for Smaller Entities (effective April 2008)

Accounting period

These accounts cover the year ended 31 March 2016

Going concern

The financial statements have been prepared on a going concern basis

Cash flow statement

The directors have taken advantage of the exemption in FRSSE 2015 from including a cash flow statement in the financial statements on the grounds that the company is small

Turnover

Turnover shown in the profit and loss account represents revenue earned during the period, exclusive of VAT

Tangible fixed assets and depreciation policy

Tangible fixed assets are capitalised if they cost more than a de minimus amount of £1,000 per asset. As a result, the company has no fixed assets at the balance sheet date

2. Company status

The company is a private limited company limited by guarantee and consequently does not have any share capital Each of the members is liable to contribute an amount not exceeding £1 towards the assets of the company in the event of liquidation

3. Employees

	2015-16 £	2013-15 £
Wages and salaries	172,888	111,229
Social security costs	15,032	8,140
Pension costs	6,345	1,646
Total staff costs	194,265	121,015
Average number of employees during the period	6	5

4. Debtors

	31 March 2016 £	31 March 2015 £
Other debtors	333	4,060
Duplicate payment to be refunded	-	22
Total	333	4,082

5. Prepayments and Accrued Income

	31 March 2016 £	31 March 2015 £
Rent deposit	1,465	1,465
Rent payment in advance	1,811	1,679
Insurance payment in advance	650	1,555
Total	3,926	4,699

6. Creditors: amounts falling due within one year

	31 March 2016 £	31 March 2015 £
Trade creditors	3,372	21,255
Taxation and social security	3,504	9,500
Other creditors	1,146	-
Accruals	2,454	10,223
Total	10,476	40,978

7. Profit and loss account

	2015-16 £	2013-15 £
Retained profit brought forward	24,378	-
Profit for year	45,986	30,472
Corporation tax	6,052	(6,094)
Retained profit at year end	76,416	24,378

8. Taxation

HMRC have accepted the company's surplus is not subject to Corporation Tax. As a result, the Corporation Tax accrual for 2014-15 was not needed and was reversed in 2015-16

9. Related party transactions

The following directors were reimbursed for their travel expenses:

Jane Manley	£142
Eddie Duller	£625
Jacqueline Pearce Gervais	£173
Geraldine Shepherd	£56
Richard Lohman	£83
Paul Ader	£16
Jean Nunn-Price (including £37 as part of role as volunteer)	£391

There were no other related party transactions during the period.

10. Pensions

The company operates a defined contributions scheme The cost during the period was £6,345 (2015· £1,646) and there was £1,146 (2015 nil) owing at the year end

11. Post balance sheet events

There were no post balance sheet events.

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COMPANIES HOUSE

CIC 34

A12 20/07/2016 #150

Community Interest Company Report

For official use *(Please leave blank)*	

Please complete in typescript, or in bold black capitals.

Company Name in full	Healthwatch Oxfordshire CIC
Company Number	8758793
Year Ending	March 31st 2016

This template illustrates what the Regulator of Community Interest Companies considers to be best practice for completing a simplified community interest company report All such reports must be delivered in accordance with section 34 of the Companies (Audit, Investigations and Community Enterprise) Act 2004 and contain the information required by Part 7 of the Community Interest Company Regulations 2005 For further guidance see chapter 8 of the Regulator's guidance notes and the alternate example provided for a more complex company with more detailed notes

(N.B. A Filing Fee of £15 is payable on this document. Please enclose a cheque or postal order payable to Companies House)

PART 1 - GENERAL DESCRIPTION OF THE COMPANY'S ACTIVITIES AND IMPACT

In the space provided below, please insert a general account of the company's activities in the financial year to which the report relates, including a description of how they have benefited the community

In the past year Healthwatch Oxfordshire's main activities have been to:

- Find out about local people's experiences of using local health and social care services
- Use that information to provide independent and informed advice to relevant local and national organisations about how local services need to change.
- Help to hold those in charge of local health and social care services publicly to account for improving services in line with our advice
- Provide advice and information to individuals about access to local health and care services.

In the past year our activities have benefited the Oxfordshire community in the following ways. We have: provided advice and information to over 450 individuals; attended 40 community events where we spoke to over 1000 people about their experience of local services; and funded five projects which were initiated to find out the experiences of some seldom heard groups when accessing health and social care. As a result of our work change was delivered by all major local NHS and social care commissioners and provider

(If applicable, please just state "A social audit report covering these points is attached")

(Please continue on separate continuation sheet if necessary)

PART 2 – CONSULTATION WITH STAKEHOLDERS – Please indicate who the company's stakeholders are, how the stakeholders have been consulted and what action, if any, has the company taken in response to feedback from its consultations? If there has been no consultation, this should be made clear

Our stakeholders are the population of Oxfordshire. In response to consultation activity carried out with them we have successfully lobbied for change in health and social care provision in Oxfordshire. Examples of achievement include:

- Local hospitals setting out a number of improvements to the hospital discharge process following the publication of our report into the Hospital Discharge process.
- The introduction of Home Care Standards which require providers to meet dignity standards such as staff introducing themselves and helping patients at a pace that suits them.
- A review of advocacy arrangements at a local NHS Trust
- Using the information from service users to inform the Health Inequalities Commission
- A commitment from local commissioners to hold a mental health service users conference.

(If applicable, please just state "A social audit report covering these points is attached").

PART 3 – DIRECTORS' REMUNERATION – If you have provided full details in your accounts you need not reproduce it here Please clearly identify the information within the accounts and confirm that, "There were no other transactions or arrangements in connection with the remuneration of directors, or compensation for director's loss of office, which require to be disclosed" (See example with full notes) If no remuneration was received you must state that "no remuneration was received" below

No remuneration was received by the Directors.

PART 4 – TRANSFERS OF ASSETS OTHER THAN FOR FULL CONSIDERATION – Please insert full details of any transfers of assets other than for full consideration e g Donations to outside bodies If this does not apply you must state that "no transfer of assets other than for full consideration has been made" below

No transfer of assets other than for full consideration has been made.

(Please continue on separate continuation sheet if necessary)

PART 5 – SIGNATORY

The original report must be signed by a director or secretary of the company

Signed C S Bau

Date 14/7/16

Office held (delete as appropriate) ~~Director~~/Secretary

You do not have to give any contact information in the box opposite but if you do, it will help the Registrar of Companies to contact you if there is a query on the form The contact information that you give will be visible to searchers of the public record

The Old Dairy
High Cogges Farm
High Cogges, Witney
OX29 6UN Tel 01865-520520
DX Number DX Exchange

When you have completed and signed the form, please attach it to the accounts and send both forms by post to the Registrar of Companies at:

For companies registered in England and Wales: Companies House, Crown Way, Cardiff, CF14 3UZ DX 33050 Cardiff

For companies registered in Scotland: Companies House, 4th Floor, Edinburgh Quay 2, 139 Fountainbridge, Edinburgh, EH3 9FF DX 235 Edinburgh or LP – 4 Edinburgh 2

For companies registered in Northern Ireland: Companies House, 2nd Floor, The Linenhall, 32-38 Linenhall Street, Belfast, BT2 8BG

The accounts and CIC34 **cannot** be filed online

(N.B. Please enclose a cheque for £15 payable to Companies House)