

REGISTERED COMPANY NUMBER: 06517841 (England and Wales)
REGISTERED CHARITY NUMBER: 1124031

REPORT OF THE TRUSTEES AND
AUDITED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2021
FOR
FORTALICE LIMITED



FORTALICE LIMITED

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for the Year Ended 31 March 2021

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FORTALICE LIMITED

REPORT OF THE TRUSTEES **for the Year Ended 31 March 2021**

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31 March 2021. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015).

OBJECTIVES AND ACTIVITIES

Objectives and aims

The overall objectives and aims of the Charity are

-The relief and protection of those who have been gravely or persistently maltreated by the partner with whom they are or have been living or any member of their immediate or extended family and of the children of such people

-Providing refuge accommodation in Lewis House for women who have been gravely or persistently maltreated by the partner with whom they are or have been living or any member of their immediate or extended family and of the children of such women

-Providing programmes, including early intervention, to raise awareness of domestic abuse and related issues

-To facilitate and assist programmes in partnership with those dealing with perpetrators

The Charity's mission statement is:

'To provide emergency accommodation and a range of support services to assist women, children and young people who have, or are, experiencing domestic abuse and to raise personal and public awareness of the issues relating to domestic abuse and its impact on society'.

Ensuring our work delivers our aims

The Business plan 2015-2020 identifies targets and objectives to ensure continuity, improvement and further development of the services we provide for women, men, children and young people affected by domestic abuse.

The Business Plan 2020-2025 is currently being developed, adapted, and monitored with a particular emphasis on Covid 19 and the issues this is presenting for the organisation ensuring it meets the needs of the victims we work with.

We regularly consult with service users and stakeholders and use this feedback to review services offered by the organisation. We do this through focus groups, questionnaires, weekly house meetings and individual stakeholder feedback. We also have an abundance of cards, letters and feedback forms expressing appreciation and advocating the services offered across the organisation.

Public benefit

We have referred to the guidance in the Charity Commission's general guidance on public benefit when reviewing our objectives and activities and in planning our future activities. In particular, the trustees consider how planned activities will contribute to the aims and objectives they have set through the use of funds, and we are satisfied that the criteria for public benefit are comprehensively achieved.

The focus of our work

Fortalice has successfully continued to provide a highly effective service for women, men, children and young people affected by domestic abuse.

The priorities for the year have focused on

Maintaining and working within Government guidance around Covid

- Build new resources to support staff teams and develop strategies for homeworking.
- To develop additional digital services to meet the diverse needs of all victims of domestic abuse.
- Adapt existing services to work within the confines of Covid guidance and meet the needs for all victims.

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Strengthening services and support for resident women, children, young people and families with complex needs both within our refuges and the Outreach Support Centre

- We opened a small multiple occupancy refuge in Bury as a pilot.
- We have expanded our Children and Young person's (CYP) team and further developed our network of working with children and young people's services across the borough through Bolton Together.
- Two specialist workers provide support for women who have additional needs in terms of mental health or drug/alcohol misuse or both.
- We have an activities coordinator funded by Lloyds Bank Foundation who has provided a diverse range of activities to meet the needs of residents and their children, enabling them to redevelop their relationships and learn new skills.

Developing strategies to ensure the sustainability of the organisation for the future

- Continuous applications for grant and trust funding and tenders has been ongoing this year in order to sustain and develop the service in line with emerging trends, Covid and client needs.
- Further consultations and research to prepare us for the expansion of Children and Young People's services has been undertaken in consultation with Bolton Together, THRIVE partners and health, the full benefits of which will be seen over the next five years.
- Additional training packages are now under further development and will also be accredited in line with our core training offer, which will continue to be offered across the country

Securing funding for the continuity of specific projects and core services

Due to a lack of capacity for bid writing, Fortalice continue to use the service of a bid writer during the year, this proved invaluable during lockdown when there were much needed grants to bid for to sustain services and to continue funding for existing projects, to fund projects that were previously unfunded and to develop new services.

- The tender for the Identification and Referral to Improve Safety (IRIS) has been extended to 31st March 2022.
- The Healthy Relationships project is currently predominantly self-funded by the schools themselves and we continuously research funding streams to secure funding to ease the pressure on stretched educational budgets. The project was greatly reduced during Covid and not being able to access children in schools, our staff were furloughed during this period.
- THRIVE funding has been awarded through the bid process, this will enable us to work with Children and Young people who are suffering with poor mental health as a result of the effects of Domestic Abuse and Violence (DAV). The THRIVE partnership has proved to be hugely successful in identifying different ways of working and providing a diverse range of services for children and young people. THRIVE will continue to be developed to meet the diverse needs of children and young people.
- The Adult Counselling Service continues to be funded in partnership with IPoint.
- The Children's counselling service continues to be funded through the Clinical Commissioning Group (CCG).
- Funding was secured for an ISVA post both in the Refuge and the local community.

Covid has impacted some of the services throughout the last year but we have adapted all services well and have successfully provided a range of services for all victims of domestic abuse. All the staff from the Outreach Support Centre have worked in a blended way from home and back at the Outreach Support Centre as and when required and in line with Covid guidance. We continue to implement Webchat and various ways of working virtually to enable the much needed work to continue. Various streams of Covid funding were applied for, enabling us to bolster services in the right areas. Some staff who were unfunded and unable to deliver specific pieces of work were furloughed.

ACHIEVEMENT AND PERFORMANCE

Charitable activities

Our main activities and who we aim to help are described below. All our charitable activities are undertaken to further our charitable purposes for the public benefit.

Who used and benefited from our services

Refuge Accommodation

The local demand for services is high and although priority is given to referrals in Bolton and surrounding districts, we have provided temporary accommodation and services for women and children from many areas throughout the North West and further afield.

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We received a total of 228 referrals which was an increase on last year and accommodated 69 individual women and 111 children in Lewis House, the average length of stay being 26 weeks. The complexity of need for a high proportion of our victims has greatly increased over the last two years which has meant more in depth work needing to be completed on a daily basis. Move on this year has also been difficult, partly due to Covid and move on, which has meant some people have been with us for slightly longer than usual, this has also had a positive impact as we have had more time to work with them in more depth, gaining further improved outcomes.

Occupancy levels averaged 98.4% for the year with the main reason for the voids being the turnover of residents and occasional re decoration and cyclical maintenance of the flats.

Support needs have varied from low to high with a further increase in the number of women needing additional support in relation to mental health, alcohol and substance misuse. All residents are allocated named DAV Recovery Workers and lead with their worker on developing individual person-centred support plans. A number of women have taken advantage of counselling and group work during their stay. All residents are encouraged to work with their support worker to ensure they are able to develop skills to enable them to live independent lives following their stay in the Refuge. They are invited to join in additional activities run by specialist workers and / or volunteers to build their confidence, recover from the trauma they have suffered and increase their skill set. We have seen an increase in the presenting issues and complexity of need for children entering the Refuge and have had to increase the input with children, some children have presented with suicidal ideation, behaviour issues and self-harm. We have also increased our work around the whole family approach to help stabilise the families we work with particularly where children were in the safeguarding arena.

On leaving, 60% secured their own tenancies with Local Authorities, Registered Social Landlords or Private landlords, 4% went into other short-term supported accommodation, 15% went to stay with friends or family members, 19% returned to their previous address as it was safe to do so and 2% had no forwarding address.

The **substance misuse recovery role** has been in place for just over 8 years. This post was put in place to support women who were not only subject to domestic abuse, but who also had issues relating to alcohol or the taking of both illicit and legal substances. The role has developed, using different styles that support recovery, including motivation interviewing, mindfulness, art work, and relaxation including meditation. Personalised one to one work with residents, partnership work with local outside agencies such as Bolton Integrated Substance Misuse Service and peer support all contribute to the recovery process.

Working closely with the Substance Misuse worker, the **Mental Health Co-ordinator** has been in place for just over 5 years. Together, they structure support to meet the needs of those residents with additional complex issues. Residents are assessed on admission to the refuge and are offered one to one sessions to ensure their mental health is consistently monitored and their wellbeing is worked with on a daily basis. These posts are currently unfunded but we recognise the need to maintain these posts and will continue to apply for funding to ensure the posts are an integral part of the service. In order to help improve mental and emotional wellbeing for residents and those leaving the refuge, the Mental Health Co-ordinator carries out research regarding bio-psychological **community** resources. This ensures the resident has a prescribing GP and pharmacy in place, notifies relevant services as applicable and where possible, the resident is provided with a guide and information on local support resources.

Due to the educational programmes that are now delivered within the refuge once again we had a number of women and young people who have gone on to find jobs in the Community or have accessed Further Education courses in order to sustain their own futures.

The diverse range of additional activities which is currently in place for residents or children enables them to develop new skills and start to rebuild their lives.

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Outreach Support Centre

- Services were provided to 582 new clients, including 40 existing clients.
- 715 telephone advice calls were made plus 83 contacts made via the webchat service; no face to face sessions have been held due to covid restrictions. More support has been facilitated over email and text, hence the reduction in the number of telephone calls.
- 95% of the new referrals were from Bolton with the remaining 5% originating from surrounding areas within Greater Manchester and Lancashire
- Referrals for services come through a variety of sources, with 47% self-referrals, 4% from Social Workers, 5% from family and friends, 6% by GMP and 2% from other Fortalice projects. The remaining 36% were from various professionals and support groups within the community.

Clients presented with a wide variety of issues ranging from physical, emotional and sexual abuse to legal, housing, child contact and health issues. Clients also presented with a diverse range of mental health issues including panic and anxiety, stress and depression. Where these issues needed specialist help we were able to signpost to relevant agencies. We referred 31 clients to MARAC for further support and risk management and assessed a further 25 clients who did not reach the threshold for referral.

Demand for the counselling service and The Freedom Programme continues to increase. The benefits of these core services is widely recognised and acknowledged as having a significant impact in relation to women taking steps to escape abusive relationships and to move forward to living a life free from abuse and violence. The Freedom Programme delivered 113 sessions with 206 individual women attending on a total of 1,250 occasions. There were no Next Step sessions due to capacity issues and a lack of specific funding, we aim to put these back in place in the next year. There was one run of the Recovery Toolkit delivered over 12 weeks remotely, via zoom, there were two groups with a total of 11 clients that completed the programme. The Recovery Toolkit is designed to help women recover from trauma related to experiencing domestic abuse and helps them to positively move on with their lives.

The Adult Counselling Service continues to operate to a high standard with the majority of referrals coming through IPoint, a Community Benefit Company. Our Chief Executive is a Director of IPoint which enables some excellent partnership working. IPoint assesses potential clients for talking therapies prior to them going into therapy with a counsellor at Fortalice or one of the other members linked to IPoint. At the year end, we had 35 counsellors, 9 of which were qualified and 26 were students on placement. 1,617 counselling appointments were attended.

Training, Development and Awareness Raising

We have delivered 83 training courses to 778 individuals. We currently have 15 courses: including Recognising and Responding to Domestic Abuse, Working with Children Affected by Domestic Abuse, Working with Teenagers Engaged in Abusive Relationships, Stalking Awareness and How to Work with DAV and a Trauma Informed Approach. During the year we delivered three new courses, Working with Older Victims of DAV, Adolescent to Parent Abuse and Working with BAME Victims of DAV.

Awareness training has been delivered to Adult and Children's Social Work teams, staff at Bolton School, CAB, DWP, Beacon and English Football League clubs DSL's. We have also developed our training for new Police recruits as well as tailoring courses for specific organisations ensuring staff CPD needs are met. In addition we continue to provide training for Castle Hill as part of Bolton's safeguarding training pool.

Due to Coronavirus all of our training is being delivered remotely.

DAV Car

The DAV car which provides direct assistance to victims in partnership with the police car was put on hold due to Covid but is expected to start again once we receive appropriate guidance on when it is safe to reintroduce the project.

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Children and Young People's projects at the Outreach Support Centre

The Children and Young People's projects, funded by a number of sources and our own reserves, has meant that we have a total of eight children and young people's workers at the Outreach Support Centre during this financial period. Together, these projects have created individual safety plans to ensure children and young people (CYP) know what to do in the event of an emergency/domestic abuse incident, have provided group work, educational modules and one to one support to 261 individual children and young people. 582 one to one support advice and guidance sessions and 37 therapeutic group sessions have been provided to CYP, 261 children have created individual safety plans to ensure they know what to do in the event of an emergency/domestic abuse incident.

Children in Need

Dedicated to Overcoming Violent Experiences (D.O.V.E.) is a community based service for children who have been exposed to domestic abuse and violence. This funding allows Fortalice to complete individual assessments on children directly affected by domestic abuse and provide specialised support based on the child's individual needs comprising of both one to one support and therapeutic group activities. This project covers both Refuge and the community.

Thrive

This project offers a range of activities for 8-16 year olds through Breaking Free and Recovery Toolkit deliveries. These aim to help children and young people express their feelings and provide them with an opportunity to share their experiences in a safe and nurturing environment. As we are part of the THRIVE partnership we are able to offer a more holistic progression route for children and young people enabling them to sustain the skills and confidence they gain through the Fortalice activities they have attended. The demand for this project has been extremely high and unfortunately we have had to manage a large waiting list. We are currently aiming to find more funding to extend the service to meet the children and young people's needs.

Children's Counselling

The children's counselling service funded through NHS England and commissioned by the local CCG continues to be in high demand. We have 9 qualified Children's Counsellors and 3 student Play Therapists providing Play and Talking Therapies for children and young people aged four to seventeen and believe this to be a unique service within Bolton. The demand for this service is high with referrals coming through a variety of sources where there is a professional working with the family. This year, we have provided 817 therapy sessions for 178 individual children and young people.

Identification and Referral to Improve Safety (IRIS)

The purpose of the project is to deliver domestic abuse training to clinical and administrative staff within Bolton based GP practices and to work in an advocacy role with any patient who has disclosed domestic abuse. Since the project began, we have trained staff from all of the 49 doctor's surgeries across Bolton on Clinical 1, Clinical 2 and Reception and Administration. We have received 248 client referrals this year from GP's requesting support from the IRIS team, 20 of these have been identified as high risk and referred to MARAC. Due to the ongoing Covid-19 pandemic referrals dropped by 11% but clients we had been or were working with increased, we identified patients came back to us rather than asking to be re-referred by the GP, this would have taken some pressures of GP surgeries. As referrals were impacted by the closures of GP surgeries, they are starting to return to previous levels as surgeries reopen. Training is now being revisited for new clinical and administration staff across all 49 practices, and offering refresher training sessions to those who are already fully trained.

Independent Domestic Violence Advisory (IDVA) Service

This service commenced in January 2020 after we were successful in the tender process. Our Independent Domestic Violence Advisor's (IDVA's) provide frontline services to victims of Domestic Abuse, supporting those at highest risk and advocating on their behalf. We currently have four IDVAs on our specialist team and a Service co-ordinator who work at the Outreach Support Centre and in the community.

The aim of an IDVA is to keep the victim and any immediate family safe, and reduce the risk of further abuse by providing short to medium term crisis intervention. By supporting the empowerment of the client and assisting them in recognising the warning signs of Domestic Abuse, we aim to help them regain control of their lives for positive long term outcomes.

During the financial year, the IDVA service received 895 referrals with all cases heard at MARAC.

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Healthy Schools Project

The aim of the project is to educate children on safe and healthy relationships, raise awareness of domestic abuse and other impacting factors which affect relationships. The interactive sessions have clear aims and objectives which are demonstrated in the schemes of work and lesson plans. The delivery is mapped to the Relationships and Sex Education (RSE) curriculum and all staff who deliver the project have a basic teaching qualification.

Children's emotional well-being and safety remains at the forefront of all of our deliveries and we aim to offer flexibility to meet both the needs of schools and the individual needs of children.

This year we have educated 369 children in 8 schools across Bolton on Healthy Relationships. Whilst the Covid-19 pandemic has posed significant challenges to the delivery of the Programme, with Primary Schools being closed a total of 5 months, the delivery has been rewritten to meet the schools needs and has received excellent feedback from head teachers, teachers and children.

Children Services

111 individual children and young people have accessed services at Lewis House during this year. Services include, play sessions, after school, computer and youth club sessions, school holiday activities, family sessions including family activity days, school ready and individual one to one support sessions.

We are still seeing a significant number of children with support plans who are subject to child action or protection plans, these children need additional support from our team of workers on a one to one basis.

The services provided are creative, innovative, structured and supportive, addressing the individual needs of those in their care. The team are continually monitoring demand which enables them to respond to the diverse range of Children's needs in a continually changing environment. In order to keep abreast of emerging trends, demands and needs staff have forged links with many other agencies and service providers, locally and nationally.

Our children's services are registered with OFSTED and meet the standards required. Over the last 7 years the Chief Executive in conjunction with the Leadership Team has been working with Children's Services to develop and evidence the delivery model for the Early Years Nursery, this resulted in achieving an Outstanding grade at inspection in June 2019. In order to work strategically in further developing services to meet the needs of Bolton children, Fortalice is a member of Bolton Together and our Chief Executive is a Director on the Bolton Together Board.

FINANCIAL REVIEW

This period has again been successful with the Charity generating a surplus of £442,362 compared with a surplus of £23,381 last year. This year's surplus includes an unrealised gain on investments of £65,805 and income of approximately £196,000 forming part of the balance on restricted funds carried forward where expenditure will be incurred in April 2021 onwards.

Principal funding sources

The principal funding sources for the Charity are currently by way of grant and contract income from Bolton Council (BC). The two main sources are:

- Adult Services accommodation based housing related support services
- Housing Benefits

Funding received from BMBC in relation to accommodation based housing related support services and Housing Benefits represents 13.21% (2020 – 18.95%) and 24.19% (2020 – 34.21%) respectively of total incoming resources from charitable activities.

Investment policy and objectives

The investment objective of the Charity is to make investments which will provide an overall return on the portfolio, while maintaining the real purchase power of the portfolio over time and providing reasonable growth.

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Under the Trustees Act 2000, the trustees have the same full and unrestricted powers of investing and transposing investments as if they were beneficially entitled thereto.

The investment funds held yielded income of £12,604 (2020 - £11,810) and as at 31 March 2021 they had a market value of £401,000 (2020 - £334,547). Details are shown in note 14 to the accounts.

Reserves policy

The trustees review the Charity's requirements for reserves annually, in the light of the major risks facing the charity.

As agreed at the management meeting on 30th April 2019, the trustees consider that in order to ensure the continuous provision of the Charity's services, they aim to maintain a general fund equal to 9 months of budgeted expenditure. However, to ensure a continuous delivery of services and remove possible constraints, the Trustees have agreed a general fund of between 6 and 9 months of budgeted expenditure with the intention to stay as close to 9 months as practical.

At the year end the Charity's unrestricted and undesignated reserves stood at £1,164,214 which represent just over 9.4 months of budgeted expenditure. The finance sub-group is mindful of reserve levels and will endeavour to keep them within policy. It has been agreed that some of the reserves are to be used to purchase two properties, an apartment for additional refuge accommodation and more office space.

Since the year end completion has occurred on the purchase of an apartment at a cost of £116,423.

The net book value of tangible fixed assets is included in the designated fund, these assets are used by the charity in the furtherance of its objectives and are not free reserves.

Future plans

The Business plan continues to be influenced by reduced funding and an increase in demand for services. Fortalice has continued to develop highly effective ways of working to meet the emerging trends and the needs of the diverse range of victims, children and families affected by domestic abuse.

In line with the business plan we will continue to further develop our core services to meet the ever changing needs of the victims, families, children and young people who access services at the Refuges and Outreach Support Centre. This will include further developing new ways of working with our highly skilled volunteers.

In conjunction with Management, we will monitor and continuously develop the Business Plan 2020–2025.

To secure funding for core services, new projects and projects where funding is due to end to ensure continuous delivery of services.

To further develop services at the Outreach Support Centre and in the Community which will include; new group work sessions, increased opportunities for women and children to attend counselling, support and advice sessions and early intervention programmes. To develop a programme of work to be delivered in the Community working with families who are suffering the effects of domestic abuse or relationship issues.

The objective of further developing our services will be to reach a more diverse range of communities and varying issues around domestic abuse.

To develop more projects within Children's Services to meet the ever increasing demand, our aim is to continue to expand the number of children and young people's workers to enable us to manage the demand for the service. We will work with our children and young people to develop a Youth council specifically relating to domestic abuse and the issues it raises for children and young people.

To work with Bolton Together and the THRIVE partnership in providing and securing better services for children and young people in Bolton.

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To continually develop our education programmes in Schools and in the community, reaching more children with the aim of breaking early cycles of domestic abuse and unhealthy relationships. This development will be done through evaluating the programmes and working with our children and young people's advisory panels.

Working with the IRIS team to identify new ways of working to enhance the delivery, specifically appertaining to more effective ways of delivering training to the GP surgeries enabling easier access for them.

The IDVA project will be continually developed maximising opportunities to keep all high risk victims safe and to contribute to the local DAV strategy through feedback from Victims.

To market and further develop our training packages to be delivered nationally thus creating further income generation for the organisation.

To develop new partnerships with the aim of capturing work within the domestic abuse arena currently not being worked with:

Fundraising needs to be further developed, we have recruited a full time fundraiser since the year end, our aim is to develop this role to assist the organisation in achieving its fundraising target in meeting the shortfall. The Chief Executive will work with the bid writer to identify specific funding for projects.

We will continue to develop new ways of working especially within the constraints of coronavirus. This will enable us to enhance the delivery model and reach more victims who might have previously been unable to access services.

New premises need to be found to accommodate the expansion of the services.

A key focus for all our work will be early intervention, high, middle and low tier domestic abuse, working with adult victims and children.

The Management Committee together with the Chief Executive and Finance Director will support the above priorities whilst maintaining a high standard of service and will monitor through a series of sub groups ensuring policy and working practices comply with and surpass the quality standards of regulating bodies and funders.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

The organisation is a charitable company limited by guarantee, incorporated on 28th February 2008 and registered as a Charity on 13th May 2008. The company was established under a Memorandum of Association which established the objectives and powers of the charitable company and is governed under its Articles of Association. In the event of the company being wound up members are required to contribute an amount not exceeding £10.

Recruitment and appointment of new trustees and management committee

There is a broad mix of knowledge and skills represented on the management committee to reflect the client group we serve and to provide the management skills required for the smooth running of the organisation. The Directors are also committee members and hold official positions as Chair, Secretary and Treasurer for the organisation.

All members of the Management Committee, apart from the Chief Executive, give their time voluntarily and receive no benefits from the charity. Any expenses reclaimed from the charity are set out in the notes to the accounts.

Hilary Eastham and Sylvia Swain retire by rotation and offer themselves for re-election.

Organisational structure

Fortalice is headed by a committee of 11 directors and management members who meet on a regular basis to monitor and give guidance and direction in respect of the services provided by the organisation.

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The full committee meets quarterly with additional sub group meetings addressing specific issues in relation to Business development, finance and investment, HR, monitoring and evaluation, health and safety and marketing and publicity.

Day to day service delivery is managed by the Chief Executive reporting back to full committee meetings.

Services are provided across the organisation by three teams:

Adult Residential Services:

-Providing services, support and temporary accommodation at the refuges in Bolton and Bury.

Outreach Services:

-Providing a range of non-residential support services and domestic abuse training programmes, interventions and outreach at the Outreach Support Centre and at external venues within the local community

Children's Services:

-Providing early intervention, crisis intervention and support services; education on healthy relationships and support for children the refuge, the Outreach Support Centre and at external venues within the local community

The teams comprise of 50 paid part-time and full-time workers and a contingency of volunteers working in all areas across the organisation.

Volunteers play a significant role within the organisation and their contribution greatly enhances the quality of services we are able to offer. This creates 'added value' to the service and clearly demonstrates efficiencies in terms of cost and value for money. In return, we offer a high level of training and opportunities to improve skills, knowledge and expertise to enhance their own personal and professional development. Unfortunately, the majority of volunteer roles have been temporarily put on hold due to Covid but we hope to integrate them back into the organisation over the coming months.

Fortalice has provided an increased number of placements for student counsellors, social work students and work experience placements, all of which have gained knowledge and expertise through their time with the organisation.

Our quality assurance processes ensure that we are effectively monitoring and reviewing our working practices, this has ensured that we consistently meet the needs of the client base and work within the constraints of our financial budgets. The continuous evolving working practice with residents has enabled us to measure the success of the service against specific outcomes.

Induction and training of new trustees

A Trustee induction programme is in place and subject to review through consultation with the management team. All members are required to undertake training relevant to their adopted role and to increase their own awareness and knowledge of issues relating to domestic abuse and its effects within society.

All Trustees and committee members are encouraged to visit the project to become familiar with the staff team and the day to day work of the organisation.

Related parties

Services provided by Fortalice respond to both local, regional and national strategies and we continue to be a key member of strategic partnerships within Bolton and the North West. Our association with other voluntary organisations through collaborative partnership working continues and we have undertaken joint training and aim to develop and strengthen the association further in the immediate and long term future.

We have strong established links with mental health and social care agencies to enhance the support we offer to service users to ensure additional needs are addressed and met and the risk of re-victimisation is greatly reduced.

Through training we are able to raise awareness of the effects domestic abuse has on society and this year we have responded to the additional demand for training to a number of agencies throughout the borough.

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Risk management

The trustees have a duty to identify and review the risks to which the charity is exposed and to ensure that appropriate controls are in place to provide reasonable assurances against fraud and error.

There are strict internal controls in relation to financial transactions and an annual review of external factors that may affect the Charity's viability.

We continually review our policy and procedures in relation to risk factors at all levels and health and safety controls are in place throughout the organisation.

24 hour on-site staff cover at the Refuge sites and minimum staffing levels in all areas has been achieved at all times throughout the year.

Clients are consulted on risk and contribute to the annual assessments.

Policies and procedures are in place to safeguard all clients and in addition to stringent security checks at the point of recruitment; we undertake induction training with all paid staff and volunteers in safeguarding children and vulnerable adults.

There are procedures in place giving clients the opportunity to raise issues either independently or as a group at house meetings and concerns or complaints can be raised formally or anonymously with a record kept of each issue and outcome. Consultations are undertaken on a regular basis to ensure the resident's needs are met. Residents also help to evaluate the service through questionnaires and discussion groups.

REFERENCE AND ADMINISTRATIVE DETAILS

Registered Company number

06517841 (England and Wales)

Registered Charity number

1124031

Registered office

43 Bradford Street
The Haulgh
Bolton
BL2 1HT

Trustees

Mr K Moores	Resigned 02.11.2021
Mrs D M Hawkins	
Mrs C Greer	Resigned 14.06.2021
Mrs A Wilkinson	Resigned 02.11.2021
Mrs G Smallwood MBE	
Ms H J Eastham	
Mrs S Swain	
Mrs J Smith	
Ms L Lee	
Mr P Jones	Resigned 12.06.2021
Mrs A Brown	
Mr M Phillips	Resigned 11.06.2020
Ms S Collier	Appointed 11.06.2020
Ms S Martin	Appointed 11.06.2020
	Resigned 08.06.2021
	Reappointed 22.11.2021
Revd I Hepburn	Appointed 22.11.2021

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Company Secretary
Mrs S Swain

Auditors
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Regency House
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Bankers
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24 Deansgate
Bolton
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Solicitors
KBL Solicitors LLP
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BL1 1LF

Investment brokers
Chartered Wealth Management
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for the Year Ended 31 March 2021

STATEMENT OF TRUSTEES RESPONSIBILITIES

The trustees (who are also the directors of Fortalice Limited for the purposes of company law) are responsible for preparing the Report of the Trustees and the financial statements in accordance with applicable law and United Kingdom Accounting Standards including Financial Reporting Standard 102 *The Financial Report Standard applicable in the UK and Republic of Ireland* (United Kingdom Generally Accepted Accounting Practice).

Company law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing those financial statements, the trustees are required to

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charity SORP;
- make judgements and estimates that are reasonable and prudent;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charitable company and to enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In so far as the trustees are aware:

- there is no relevant audit information of which the charitable company's auditors are unaware; and
- the trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditors are aware of that information.

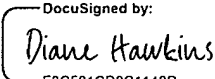
AUDITORS

The auditors, Cowgill Holloway LLP, will be proposed for re-appointment at the forthcoming Annual General Meeting.

This report has been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

Approved by order of the board of trustees on 26/1/2022 and signed on its behalf by:

DocuSigned by:


Diane Hawkins

Mrs D M Hawkins – Trustee

**REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF
FORTALICE LIMITED**

Opinion

We have audited the financial statements of Fortalice Limited for the year ended 31 March 2021 which comprise the statement of financial activities including the income and expenditure account, balance sheet, cash flow statement and the notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards including Financial Reporting Standard 102: *The Financial Reporting Standard applicable in the UK and Republic of Ireland* (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2021 and of its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the Charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The trustees are responsible for the other information. The other information comprises the information included in the annual report other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on work undertaken in the course of the audit:

- The information given in the trustees' report for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- The trustees' report has been prepared in accordance with applicable legal requirements

REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF FORTALICE LIMITED

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the Charity and its environment obtained in the course of the audit, we have not identified material misstatements in the Trustees' Annual Report.

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations necessary for the purposes of our audit.
- the trustees were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies exemption from the requirement to prepare a Strategic Report or in preparing the Report of the Trustees

Responsibilities of the trustees

As explained more fully in the Statement of Trustees Responsibilities set out on page eleven, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as they determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the Charity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern, and using the going concern basis of accounting unless the trustees either intend to liquidate the Charity or to cease operations, or have no realistic alternative to do so.

Our responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud, is detailed below:

We identified areas of laws and regulations that could reasonably be expected to have a material effect on the financial statements from our general commercial and sector experience, and through discussions with the directors (as required by auditing standards) and discussed with the directors the policies and procedures regarding compliance with laws and regulations. We communicated identified laws and regulations throughout our team and remained alert to any indications of non-compliance throughout the audit. The potential effect of these laws and regulations on the financial statements varies considerably.

Firstly, the company is subject to laws and regulations that directly affect the financial statements including financial reporting legislation and taxation legislation. We assessed the extent of compliance with these laws and regulations as part of our procedures on the related financial statement items.

Secondly, the company is subject to many other laws and regulations where the consequences of non-compliance could have a material effect on amounts or disclosures in the financial statements, for instance through the imposition of fines or litigation. We identified the following areas as those most likely to have such an effect: Companies Act 2006, Charities Act 2011, Health and Safety at Work Act and Employment Law.

Auditing standards limit the required audit procedures to identify non-compliance with these laws and regulations to enquiry of the directors and inspection of regulatory and legal correspondence, if any. Through these procedures we did not become aware of any actual or suspected non-compliance.

Owing to the inherent limitations of an audit, there is an unavoidable risk that we may not have detected some material

**REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF
FORTALICE LIMITED**

misstatements in the financial statements, even though we have properly planned and performed our audit in accordance with auditing standards. For example, the further removed non-compliance with laws and regulations (irregularities) is from the events and transactions reflected in the financial statements, the less likely the inherently limited procedures required by auditing standards would identify it. In addition, as with any audit, there remained a higher risk of non-detection of irregularities, as these may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal controls. We are not responsible for preventing non-compliance and cannot be expected to detect non-compliance with all laws and regulations.

We design procedures in line with our responsibilities, outlined below to detect material misstatement due to fraud:

- Matters are discussed amongst the audit engagement team regarding how and where fraud might occur in the financial statements and any potential indicators of fraud
- Identifying and assessing the design and effectiveness of controls that management have in place to prevent and detect fraud
- Detecting and responding to the risks of fraud following discussions with management and enquiring as to whether management have knowledge of any actual, suspected or alleged fraud.

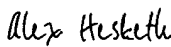
A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: [www.frc.org.uk/auditorsresponsibilities]. This description forms part of the auditor's report.

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditors' report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.

Alex Hesketh ACA (Senior Statutory Auditor)
for and on behalf of Cowgill Holloway LLP
Regency House
45-53 Chorley New Road
Bolton
Lancashire
BL1 4QR

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Date: 26/1/2022 | 6:35 PM GMT

FORTALICE LIMITED**STATEMENT OF FINANCIAL ACTIVITIES**
INCLUDING INCOME AND EXPENDITURE ACCOUNT
for the Year Ended 31 March 2021

		Unrestricted funds	Restricted funds	31.3.21 Total funds	31.3.20 Total funds
	Notes	£	£	£	£
INCOME AND ENDOWMENTS FROM					
Donations and legacies	2	126,565	-	126,565	59,284
Charitable activities	5				
Operation of Women's Refuge & Support Centre		419,036	1,066,360	1,485,396	1,039,893
Other trading activities	3	17,652	-	17,652	34,309
Income from investments	4	<u>12,604</u>	<u>-</u>	<u>12,604</u>	<u>11,810</u>
Total		575,857	1,066,360	1,642,217	1,145,296
EXPENDITURE ON					
Charitable activities	6				
Operation of Women's Refuge & Support Centre		<u>370,320</u>	<u>897,659</u>	<u>1,267,979</u>	<u>1,101,760</u>
NET INCOME BEFORE INVESTMENTS		205,537	168,701	374,238	43,536
GAINS/(LOSSES)					
Net gains/(losses) on investments		68,124	-	68,124	(20,155)
NET INCOME		273,661	168,701	442,362	23,381
RECONCILIATION OF FUNDS					
Total funds brought forward		1,104,321	61,997	1,166,318	1,142,937
Transfers between funds		-	-	-	-
TOTAL FUNDS CARRIED FORWARD		<u>1,377,982</u>	<u>230,698</u>	<u>1,608,680</u>	<u>1,166,318</u>

CONTINUING OPERATIONS

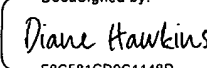
All incoming resources and resources expended arise from charitable activities during the period.

FORTALICE LIMITED**BALANCE SHEET****At 31 March 2021**

	Notes	31.3.21 £	31.3.20 £
FIXED ASSETS			
Tangible assets	13	197,841	204,621
Investments	14	<u>401,000</u>	<u>334,547</u>
		598,841	539,168
CURRENT ASSETS			
Debtors	15	94,685	72,519
Cash at bank and in hand		<u>993,399</u>	<u>603,865</u>
		1,088,084	676,384
CREDITORS			
Amounts falling due within one year	16	<u>(78,245)</u>	<u>(49,234)</u>
NET CURRENT ASSETS		<u>1,009,839</u>	<u>627,150</u>
TOTAL ASSETS LESS CURRENT LIABILITIES		<u>1,608,680</u>	<u>1,166,318</u>
NET ASSETS		<u>1,608,680</u>	<u>1,166,318</u>
FUNDS	19		
Unrestricted funds		1,377,982	1,104,321
Restricted funds		<u>230,698</u>	<u>61,997</u>
TOTAL FUNDS		<u>1,608,680</u>	<u>1,166,318</u>

These financial statements have been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small charitable companies.

The financial statements were approved by the Board of Trustees on 26/1/2022... and were signed on its behalf by:

DocuSigned by:

 F8C581CD0C1148D...
 Mrs D M Hawkins -Trustee

DocuSigned by:

 9BA257A07979401...
 Ms H J Eastham -Trustee

FORTALICE LIMITED**CASH FLOW STATEMENT**
for the Year Ended 31 March 2021

	Notes	31.3.21 £	31.3.20 £
Cash flows from operating activities:			
Cash generated from operations	1	<u>443,374</u>	<u>44,111</u>
Net cash provided by operating activities		<u>443,374</u>	<u>44,111</u>
Cash flows from investing activities:			
Investment income		7,914	11,810
Purchase of investments		-	(50,000)
Purchase of tangible fixed assets		-	(10,995)
Movement in fair value of investments		(66,453)	21,754
Net cash used in investing activities		<u>(58,539)</u>	<u>(27,431)</u>
Change in cash and cash equivalents in the reporting period		384,835	16,680
Cash and cash equivalents at the beginning of the reporting period		<u>603,865</u>	<u>587,185</u>
Cash and cash equivalents at the end of the reporting period		<u>993,399</u>	<u>603,865</u>

FORTALICE LIMITED**NOTES TO THE CASH FLOW STATEMENT**
for the Year Ended 31 March 2021**1. RECONCILIATION OF NET INCOME/(EXPENDITURE) TO NET CASH FLOW FROM OPERATING ACTIVITIES**

	31.3.21	31.3.20
	£	£
Net income for the reporting period (as per the statement of financial activities)	442,362	23,381
Adjustments for:		
Depreciation charges	6,780	5,671
Investment income received	(12,614)	(11,810)
(Increase)/decrease in debtors	(22,166)	21,996
Increase in creditors	<u>29,012</u>	<u>4,873</u>
Net cash provided by operating activities	<u>443,374</u>	<u>44,111</u>

FORTALICE LIMITED

NOTES TO THE FINANCIAL STATEMENTS
for the Year Ended 31 March 2021

1. ACCOUNTING POLICIES

Basis of preparing the financial statements

The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

Assessment of going concern

The trustees consider that there are no material uncertainties about the charity's ability to continue as a going concern.

Income

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

Grants received from local authorities are credited to income on an accruals basis.

Self-generating income represents monies due as rent and is accounted for on an accruals basis. Monies received in advance are shown as current liabilities and monies owing as debtors.

Income from legacies is recognised on a receivable basis.

All voluntary income is included in income on receipt.

Donated services and facilities are included in income at a valuation which is an estimate of the financial cost borne by the donor where such a cost is quantifiable and measurable. No income is recognised when there is no financial cost borne by a third party.

Expenditure

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis.

Allocation and apportionment of costs

Expenditure has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

Tangible fixed assets

Tangible fixed assets are stated at cost less depreciation which is provided in annual instalments over the estimated useful lives of the assets.

Leasehold buildings are depreciated to write down the cost less estimated residual value over the remaining useful life by equal annual instalments. It is the trustees' policy to maintain all buildings to such a standard that their estimated residual value is not less than their cost at any given time. Therefore, in the opinion of the trustees, no depreciation charge is required.

Small items of equipment and furniture are not capitalised but are written off on acquisition through the income and expenditure accounts.

FORTALICE LIMITED**NOTES TO THE FINANCIAL STATEMENTS - CONTINUED**
for the Year Ended 31 March 2021**1. ACCOUNTING POLICIES - continued**

Depreciation is provided at the following annual rates:

Improvements to property	- 2% on cost
Computer equipment	- 33% on reducing balance
Motor Vehicles	- 25% on cost

Fixed asset investments

Investments are a form of basic financial instrument and are initially recognised at their transaction value and subsequently measured at their fair value as at the balance sheet date using the closing quoted market price. The statement of financial activities includes the net gains and losses arising on revaluation and disposals throughout the year.

Realised gains and losses

All gains and losses are taken to the Statement of Financial Activities as they arise. Realised gains and losses on investments are calculated as the difference between sales proceeds and their opening carrying value or their purchase value if acquired subsequent to the first day of the financial year. Unrealised gains and losses are calculated as the difference between the fair value at the year end and their carrying value. Realised and unrealised investment gains and losses are combined in the Statement of Financial Activities.

Taxation

The charity is exempt from corporation tax on its charitable activities.

Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

Pension costs and other post-retirement benefits

The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

Hire purchase and leasing commitments

Lease payments under operating leases, where substantially all the risks and benefits remain with the lessor, are charged as expenses in the periods in which they are incurred.

Government grants

Government grants are recognised at the fair value of the asset received or receivable when there is reasonable assurance that the grant conditions will be met and the grants will be received.

Government grant income received related to the Government's Coronavirus Job Retention Scheme.

A grant that specifies performance conditions is recognised in income when the performance conditions are met. Where a grant does not specify performance conditions it is recognised in income when the proceeds are received or receivable. A grant received before the recognition criteria are satisfied is recognised as a liability.

Financial Instruments

The following assets and liabilities are classified as financial instruments; trade debtors, rents receivable, trade creditors and other creditors.

Trade debtors, rents receivable, trade creditors and other creditors are measured at the undiscounted amount of the cash or other consideration expected to be paid or received.

FORTALICE LIMITED**NOTES TO THE FINANCIAL STATEMENTS - CONTINUED**
for the Year Ended 31 March 2021**2. DONATIONS AND LEGACIES**

	31.3.21	31.3.20
	£	£
Donations	<u>126,565</u>	<u>59,284</u>
	<u>126,565</u>	<u>59,284</u>

Analysis of donations received during the period:

Date	Donor	£
Various	Anonymous donations and amounts less than £1,000	34,778
Various	Just giving	32,326
Various	PayPal Giving	1,899
Various	Beaverbrooks Charitable Trust	1,930
Various	Bradshaw Gass Trust	7,500
Various	Bryden Capital Ltd	1,200
Various	HFJ Darling Ltd	4,136
Various	Inner Wheel Clubs	1,275
Various	Mayor – Fortalice bows	6,542
Various	Mrs P Hutton	1,500
Various	Oliver Stocken	1,670
Various	Virgin	2,791
Various	Gift Aid	2,994
24.12.20	Benefit Mankind Ltd	1,422
Various	Rotary Club	3,650
14.12.20	Andrew Dickson	1,000
09.02.21	Bolton At Home	1,242
15.05.20	Churches Together In Horwich	1,000
23.11.20	Citation Ltd	1,000
15.04.20	Enterprise Rent-A-Car	1,000
21.07.20	Mayors Charity 2019/20	12,000
15.06.20	Retreat – R J Hibbert	<u>3,710</u>
		<u>126,565</u>

FORTALICE LIMITED**NOTES TO THE FINANCIAL STATEMENTS - CONTINUED**
for the Year Ended 31 March 2021**3. OTHER TRADING ACTIVITIES**

	31.3.21	31.3.20
	£	£
Fundraising events	878	359
Other income	<u>16,774</u>	<u>33,950</u>
	<u>17,652</u>	<u>34,309</u>

4. INVESTMENT INCOME

	31.3.21	31.3.20
	£	£
Deposit account interest	4,690	4,896
Investment income	<u>7,914</u>	<u>6,914</u>
	<u>12,604</u>	<u>11,810</u>

5. INCOME FROM CHARITABLE ACTIVITIES

	Activity	31.3.21	31.3.20
		£	£
Charge to residents	Operation of Women's Refuge & Support Centre	419,036	413,262
Grants	Operation of Women's Refuge & Support Centre	<u>1,066,360</u>	<u>626,631</u>
		<u>1,485,396</u>	<u>1,039,893</u>

FORTALICE LIMITED**NOTES TO THE FINANCIAL STATEMENTS - CONTINUED**
for the Year Ended 31 March 2021**5. INCOME FROM CHARITABLE ACTIVITIES - continued**

Grants received, included in the above, are as follows:

	31.3.21	31.3.20
	£	£
BMBC - Vulnerable Children & young people	28,805	28,805
BMBC - 5-19s Positive Activities	10,000	20,000
BMBC - Adult services	217,000	217,000
Other grants	1,247	1,100
Ipoint	39,755	38,308
BMBC - Iris Project	70,750	70,750
FFE Funding	21,993	14,660
MHCLG Joint bid: Mental health, drugs and alcohol	38,073	42,557
Bolton Together - Thrive	20,046	15,143
Children in Need, D.O.V.E.	43,396	34,811
Bolton CCG - Children's Counselling	29,460	20,000
Bolton CCG - Wigan College	-	2,138
Bolton CCG - Children & young people	25,000	-
Bolton CCG - Teams Around Schools	57,000	-
Bolton Fund - Standing Together	18,848	-
Bolton Fund - Health and Wellbeing	12,000	-
Bolton Fund - Children getting the best start in life	24,612	-
GMCA Covid19 Extraordinary MoJ Funding	32,979	-
National Lottery Community Fund Coronavirus Support	42,683	-
MHCLG Covid19 Emergency Support Fund	34,300	-
Natwest Circle Fund	2,500	-
Lloyds Bank Foundation	25,000	25,000
Bolton Together - Emotional Health and Wellbeing	15,765	-
Bolton Together - Thrive Plus	18,000	-
Bolton Together - SME Thrive	20,516	-
BMBC - IDVA	127,032	31,758
Oglesby Trust	15,000	-
Greater Manchester Police ARIS Fund	5,000	9,801
Garfield Weston Foundation	25,000	20,000
Zochonis Charitable Trust	2,500	5,000
Dowager Countess Eleanor Peel Trust	5,000	-
Austin & Hope Pilkington Trust	-	5,000
Peter Kershaw Trust	-	2,500
Provincial Walsh Trust	-	2,000
Duchy of Lancaster	5,000	2,000
North West Young People's Development Trust	10,000	-
Greater Manchester High Sherriff's Police Trust	3,500	-
Sir James and Lady Scott Trust	2,000	-
Amazon Community	2,000	-
Lankelly Chase Foundation	5,000	-
The Manchester Guardian Society Charitable Trust	5,000	-
Bolton CVS	4,600	-
Peoples Postcode Lottery	-	18,300
	<u>1,066,360</u>	<u>626,631</u>

Restricted income, included in the above, are as follows:

	£	£
BMBC - Vulnerable Children & young people	28,805	28,805
BMBC - 5-19s Positive Activities	10,000	20,000
BMBC - Adult services	217,000	217,000
Other Grants	1,247	-
Ipoint	39,755	38,308
BMBC - Iris Project	70,750	70,750
FFE Funding	21,993	14,660
MHCLG Joint bid: Mental Health, drugs and alcohol	38,073	42,557
Bolton Together - Thrive	20,046	15,143
Children in Need, D.O.V.E.	43,396	34,811

FORTALICE LIMITED**NOTES TO THE FINANCIAL STATEMENTS - CONTINUED**
for the Year Ended 31 March 2021**5. INCOME FROM CHARITABLE ACTIVITIES - continued**

Bolton CCG Children's Counselling	29,460	20,000
Bolton CCG Wigan Council	-	2,138
Bolton CCG – Children & Young People	25,000	-
Bolton CCG - Teams Around Schools	57,000	-
Bolton Fund – Standing Together	18,848	-
Bolton Fund – Health and Wellbeing	12,000	-
Bolton Fund – Children getting the best start in life	24,612	-
GMCA Covid19 Extraordinary MoJ Funding	32,979	-
National Lottery Community Fund Coronavirus Support	42,683	-
MHCLG Covid19 Emergency Support Fund	34,300	-
Natwest Circle Fund	2,500	-
Lloyds Bank Foundation	25,000	25,000
Bolton Together – Emotional Health and Wellbeing	15,765	-
Bolton Together – Thrive Plus	18,000	-
Bolton Together – SME Thrive	20,516	-
The Manchester Guardian Society Charitable Trust	5,000	-
BMBC – IDVA	127,032	31,758
Oglesby Trust	15,000	-
Greater Manchester Police ARIS Fund	5,000	9,801
Garfield Weston Foundation	25,000	20,000
Zochonis Charitable Trust	2,500	5,000
Dowager Countess Eleanor Peel Trust	5,000	-
Austin & Hope Pilkington Trust	-	5,000
Peter Kershaw Trust	-	2,500
Provincial Walsh Trust	-	2,000
Duchy of Lancaster	5,000	2,000
North West Young People's Development Trust	10,000	-
Greater Manchester High Sheriff's Police Trust	3,500	-
Sir James and Lady Scott Trust	2,000	-
Amazon Community	2,000	-
Lankelly Chase Foundation	5,000	-
Bolton CVS	4,600	-
	<u>1,066,360</u>	<u>607,231</u>

FORTALICE LIMITED**NOTES TO THE FINANCIAL STATEMENTS - CONTINUED**
for the Year Ended 31 March 2021**6. CHARITABLE ACTIVITIES COSTS**

	Direct costs (See note 7)	Support costs (See note 8)	Totals
	£	£	£
Operation of Women's Refuge & Support Centre	<u>1,248,765</u>	<u>19,214</u>	<u>1,267,979</u>

7. DIRECT COSTS OF CHARITABLE ACTIVITIES

	31.3.21	31.3.20
	£	£
Trustees' remuneration etc.	61,928	60,343
Staff costs	825,158	728,706
Water rates	17,650	12,358
Insurance	7,706	7,131
Light and heat	27,276	24,616
Telephone	10,132	7,074
Postage and stationery	2,555	4,134
Sundries	1,693	938
Cleaning materials	4,458	3,793
Window cleaning	1,580	2,340
Gardening	170	1,985
Furniture, equipment and maintenance	18,201	11,376
IVHA rent	124,454	117,301
Children's activities	4,323	3,400
Residents expenses	5,639	1,448
Travel & transport	4,002	6,289
Computer costs	24,996	13,899
Repairs, renewals & maintenance	18,112	19,731
Subscriptions	2,226	1,971
Training costs	9,800	4,269
Refreshments	459	607
Emergency provisions	83	55
Outreach Support Centre activities	1,558	1,201
Support, supervision and counselling services	1,916	1,458
Fundraising expenses	1,718	544
Publicity and advertising	10,080	2,591
Children's counselling	18,885	12,710
Bad debt expense	-	80
Bank charges	1,140	499
Legal and professional fees	29,460	25,920
Depreciation	6,780	5,671
Investment portfolio charges	2,091	2,101
Health and safety	204	-
Interpreting	2,332	-
Profit on sale of tangible fixed asset	-	(200)
	<u>1,248,765</u>	<u>1,060,419</u>

Included within the staff costs is an amount totalling £774,116 (2020: £500,603) which relate to restricted fund expenditure.

FORTALICE LIMITED**NOTES TO THE FINANCIAL STATEMENTS - CONTINUED**
for the Year Ended 31 March 2021**8. SUPPORT COSTS**

	Governance costs £
Operation of Women's Refuge & Support Centre	<u>19,214</u>

9. NET INCOME/(EXPENDITURE)

Net income/(expenditure) is stated after charging/(crediting):

	31.3.21 £	31.3.20 £
Auditors' remuneration	7,140	7,260
Auditors' remuneration for non-audit work	1,059	1,021
Depreciation - owned assets	<u>6,780</u>	<u>5,671</u>

10. TRUSTEES' REMUNERATION AND BENEFITS

	31.3.21 £	31.3.20 £
Trustees' salaries	54,330	52,916
Trustees' social security	6,285	6,111
Trustees' pension contributions to money purchase schemes	<u>1,313</u>	<u>1,316</u>
	<u>61,928</u>	<u>60,343</u>

One trustee received remuneration during the period. The trustee's remuneration is in accordance with the memorandum and articles of association of the reporting entity.

Trustees' expenses

There were no trustees' expenses paid for the year ended 31 March 2021 nor for the year ended 31 March 2020.

Professional indemnity insurance has been taken out on behalf of trustees at a cost of £Nil (2020: £700).

11. STAFF COSTS

	31.3.21 £	31.3.20 £
Wages and salaries	757,638	670,195
Social security costs	53,766	46,349
Other pension costs	<u>13,754</u>	<u>12,162</u>
	<u>825,158</u>	<u>728,706</u>

The average monthly number of employees during the year was as follows:

	31.3.21	31.3.20
Management and administration	5	5
Lewis House and Outreach Support Centre	<u>45</u>	<u>43</u>
	<u>50</u>	<u>48</u>

No employees received emoluments in excess of £60,000, not including employer pension contributions nor employer national insurance contributions.

FORTALICE LIMITED**NOTES TO THE FINANCIAL STATEMENTS - CONTINUED**
for the Year Ended 31 March 2021**12. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES**

	Unrestricted funds £	Restricted funds £	Total funds £
INCOME AND ENDOWMENTS FROM			
Donations and legacies	59,284	-	59,284
Charitable activities			
Operation of Women's Refuge & Support Centre	432,662	607,231	1,039,893
Other trading activities	34,309	-	34,309
Investment income	<u>11,810</u>	<u>-</u>	<u>11,810</u>
Total	538,065	607,231	1,145,296
EXPENDITURE ON			
Charitable activities			
Operation of Women's Refuge & Support Centre	<u>534,292</u>	<u>567,468</u>	<u>1,101,760</u>
NET INCOME BEFORE INVESTMENTS (LOSSES)	3,773	39,763	43,536
Net (losses) on investments	(20,155)	-	(20,155)
NET INCOME/(EXPENDITURE)	(16,382)	39,763	23,381
RECONCILIATION OF FUNDS			
Total funds brought forward	1,109,878	33,229	1,142,937
Transfers between funds	10,995	(10,995)	-
TOTAL FUNDS CARRIED FORWARD	<u>1,104,321</u>	<u>61,997</u>	<u>1,166,318</u>

FORTALICE LIMITED**NOTES TO THE FINANCIAL STATEMENTS - CONTINUED**
for the Year Ended 31 March 2021**13. TANGIBLE FIXED ASSETS**

	Long leasehold £	Improvements to property £	Computer equipment £	Motor vehicles £	Totals £
COST					
At 1 April 2020	42,541	175,000	44,188	10,995	272,724
Additions	-	-	-	-	-
At 31 March 2021	<u>42,541</u>	<u>175,000</u>	<u>44,188</u>	<u>10,995</u>	<u>272,724</u>
DEPRECIATION					
At 1 April 2020	-	<u>24,133</u>	<u>42,596</u>	<u>1,374</u>	<u>68,103</u>
Charge for year	-	<u>3,500</u>	<u>531</u>	<u>2,749</u>	<u>6,780</u>
At 31 March 2021	-	<u>27,633</u>	<u>43,127</u>	<u>4,123</u>	<u>74,883</u>
NET BOOK VALUE					
At 31 March 2021	<u>42,541</u>	<u>147,367</u>	<u>1,061</u>	<u>6,872</u>	<u>197,841</u>
At March 2020	<u>42,541</u>	<u>150,867</u>	<u>1,592</u>	<u>9,621</u>	<u>204,621</u>

FORTALICE LIMITED**NOTES TO THE FINANCIAL STATEMENTS - CONTINUED**
for the Year Ended 31 March 2021**14. FIXED ASSET INVESTMENTS**

	Market value 2021 £	Cost 2021 £	Market value 2020 £	Cost 2020 £
UK Listed:				
Unrestricted				
COIF Investment Fund 4,879.36 units	87,469	75,000	72,490	75,000
COIF Global Equity Income Fund 40,668.49 units	99,947	75,000	76,343	75,000
COIF Property Fund 42,673.04 units	48,165	50,000	49,253	50,000
CWM portfolio	<u>165,419</u>	<u>150,000</u>	<u>136,461</u>	<u>150,000</u>
	<u>401,000</u>	<u>350,000</u>	<u>334,547</u>	<u>350,000</u>

	Market Value 1.4.20 £	Additions/ Disposals £	Interest £	Charges £	Gain/ (Loss) £	Market Value 31.3.21 £
UK Listed						
Unrestricted						
COIF Investment Fund						
4,879.36 Units	72,490	-	-	-	14,979	87,469
COIF Global Equity Fund						
40,668.49 Units	76,343	-	-	-	23,603	99,946
COIF Property Fund						
42,673.04 Units	49,253	-	-	-	(1,088)	48,165
CWM Portfolio	<u>136,461</u>		<u>420</u>	<u>(2,091)</u>	<u>30,630</u>	<u>165,420</u>
	<u>334,547</u>		<u>420</u>	<u>(2,091)</u>	<u>68,124</u>	<u>401,000</u>

15. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	31.3.21 £	31.3.20 £
Trade debtors	57,157	39,607
Rents receivable	11,222	12,424
Prepayments and accrued income	26,306	20,288
Other debtors	-	200
	<u>94,685</u>	<u>72,519</u>

16. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	31.3.21 £	31.3.20 £
Trade creditors	7,534	7,658
Social security and other taxes	16,401	15,047
Other creditors	3,294	835
Accruals and deferred income	<u>51,016</u>	<u>25,694</u>
	<u>78,245</u>	<u>49,234</u>

17. LEASING AGREEMENTS

	31.3.21 £	31.3.20 £
Minimum lease payments under non-cancellable operating leases		
Within one year	126,861	123,637
Between two and five years	<u>24,531</u>	<u>5,623</u>
Total	<u>151,392</u>	<u>129,260</u>

FORTALICE LIMITED**NOTES TO THE FINANCIAL STATEMENTS - CONTINUED**
for the Year Ended 31 March 2021**18. ANALYSIS OF NET ASSETS BETWEEN FUNDS**

	Unrestricted Funds £	Restricted Funds £	31.3.21 Total Funds £	31.3.20 Total Funds £
Fixed assets	598,841	-	598,841	539,168
Current Assets	852,429	235,655	1,088,084	676,384
Current Liabilities	(73,288)	(4,957)	(78,245)	(49,234)
	<u>1,377,982</u>	<u>230,698</u>	<u>1,608,680</u>	<u>1,166,318</u>

19. MOVEMENT IN FUNDS

	At 1.4.20 £	Net movement in funds £	At 31.3.21 £
Unrestricted funds			
Undesignated fund	881,767	282,447	1,164,214
Designated Funds	<u>222,553</u>	<u>(8,786)</u>	<u>213,767</u>
	1,104,321	273,661	1,377,982
Restricted funds			
Operation of refuge	61,997	168,701	230,698
TOTAL FUNDS	<u>1,166,318</u>	<u>442,362</u>	<u>1,608,680</u>

Net movement in funds, included in the above are as follows:

	Incoming Resources £	Resources Expended £	Transfer £	Movement In Funds £
Unrestricted Funds				
Undesignated Funds	575,858	(293,411)	-	282,447
Designated Funds	-	<u>(8,786)</u>	-	<u>(8,786)</u>
	575,858	(302,197)	-	273,661
Restricted Funds				
Operation of Refuge	<u>1,066,360</u>	<u>(897,659)</u>	-	<u>168,701</u>
TOTAL FUNDS	<u>1,642,618</u>	<u>(1,199,856)</u>	-	<u>442,362</u>

FORTALICE LIMITED

NOTES TO THE FINANCIAL STATEMENTS - CONTINUED
for the Year Ended 31 March 2021

19. MOVEMENT IN FUNDS - continued

The accumulated undesignated funds are for the purpose of providing relief and protection of women who have been gravely or persistently maltreated by the partner with whom they are or have been living or by any member of their immediate family and of the children of such women.

The designated fund relates to the net book value of tangible fixed assets used in the furtherance of the charity's objectives and the balance left on various funds designated by the Trustees.

The balance on the restricted fund represents amounts received during the financial year in respect of the following projects;

The Healthy Relationships Project which educates children about acceptable behaviours in relationships. The delivery equips children with the knowledge, understanding and the skills required to develop healthy relationships. The project addresses unhealthy/abusive relationships, how to recognise these and where to get help.

Monies received specifically to purchase radiator covers following a Health and Safety review at Lewis House.

Lloyds Bank Foundation which funds a Support Worker to coordinate group work and sessional activities to enable victims to develop skills to live a life free from abuse, identify new opportunities to participate in recreational skills enabling them to sustain and develop a healthy, independent lifestyle and deliver a diverse range of additional activities for clients enabling them to make positive life choices.

IPoint North West, monies received to deliver adult counselling services at Outreach Support Centre.

A Children in Need Small Grant for Children's Services in the refuge, these monies fund the D.O.V.E (Dedicated to Overcoming Violent Experiences) project, delivering Breaking Free and Just For You sessions.

GM Police Bolton ARIS Fund, monies received to produce a video which will be used as a resource and training tool.

Bolton CCG, Thrive Plus, Bolton Fund, Bolton Together Emotional Health and Wellbeing, Garfield Weston Foundation and North West Young People's Development Project, grants towards Children and Young People's work at Outreach Support Centre.

Bolton Together Teams Around Schools, a multi-disciplinary model with resource and expertise from a range of services drawn together into a hub based model to support schools with early identification, positive challenge, proactive planning and delivery of early intervention for children, young people and families as they integrate back into schools and communities.

Bolton CCG Children's Counselling, additional monies received to increase the number of play and talking therapy appointments in order to meet the increased demand seen during coronavirus lockdowns.

Bolton Together Subject Matter Exercise (SME) Thrive, funding to deliver specific training with Partner agencies.

The Bolton Fund, we have been successful with three funding applications. The Standing Together project funds a part-time Independent Sexual Violence Advisor (ISVA), the Health and Wellbeing monies deliver Road to Recovery project, a Community based service to support women who have experienced domestic violence and Children getting the best start in life project is a community based service for young people aged 12 to 19 who are experiencing negative effects from their exposure to domestic violence.

The Natwest Circle Fund administered by Safelives, these monies are to enable us to provide small individual grants to our clients experiencing domestic and economic abuse under the funding streams of crisis intervention, increasing safety and supporting recovery/ building resilience.

FORTALICE LIMITED

NOTES TO THE FINANCIAL STATEMENTS - CONTINUED
for the Year Ended 31 March 2021

Dowager Countess Eleanor Peel Trust, the provision of advice and support to victims and survivors of domestic violence in Bolton and Bury via webchat and our advice line.

The Manchester Guardian Society Charitable Trust, Duchy of Lancaster and Bolton Street Angels, one-off grants and donations towards the cost of an electronic signing in system at both the Refuge and Outreach Support Centre.

These balances are all budgeted to be expended over the next financial year.

20. RELATED PARTY DISCLOSURES

There were no related party transactions for the year ended 31 March 2021.

21. ULTIMATE CONTROLLING PARTY

The company was controlled by the Board of Trustees throughout the year under review.